



APPEARANCE PROTECTION

VOLVO INCREASED PROTECTION



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HOW IT WORKS

The optional Appearance Protection Plan allows you to avoid the time and expense of a body shop appointment and maintain the appearance of your vehicle with ease at participating Volvo Dealerships. Fix dents, dings, rips, and tears quickly and conveniently. Repairs can be included in your routine service visit.

The Service Plan comes with the following benefits:*

- High-quality dent repair with unlimited repairs to the hood, trunk, doors, fenders, roof, and quarter panels for the length of your Service Plan. Does not cover any area of the vehicle made of composite material (i.e., bumpers).
- All repairs are performed at participating Dealerships by fully trained technicians using the latest technology.
- While your vehicle is undergoing covered repairs, reimbursement of actual rental vehicle costs for a maximum of one day not to exceed \$50.
- Provides coverage for the term selected and is backed by a lifetime limited warranty. Depending on the coverage selected, repairs covered under Dent Wizard's lifetime warranty are paintless dent repair, cosmetic wheel repair, windshield repair, interior repair and headlight brightening.
- No out-of-pocket expenses with covered repairs. Prior approval for service is required.

The Plan is limited to steel or aluminum body panels and repairs are subject to accessibility.

Dents or creases that have punctured the metal or resulted in visible paint damage are not covered.

CHOOSE YOUR COVERAGE LEVEL

There are two coverage options: Ultimate and Plus.

ULTIMATE*

The Ultimate plan includes:

- Windshield Repair:
 - Unlimited repairs of damage to the windshield glass caused by propelled rocks, stones or other road debris
 - Covers minor chips, stars or nicks
 - Helps prevent the spread of cracks which can affect the safety of the glass
- Headlight Brightening:
 - Reconditions foggy or yellowed headlights caused by the sun's UV rays
 - Restores visual clarity and luster and improves nighttime safety
- Interior Repair:
 - Unlimited interior repairs to specific areas in the cabin area caused by rips, burns, tears, holes and punctures, up to 2 inches in length or diameter
 - Covers seats, carpet, leather, vinyl and cloth surfaces
 - Covers the steering wheel, armrests, door panels, headliner, center console and cargo areas
- Rental Vehicle Benefit:
 - One day rental not to exceed \$50 a day

PLUS*

The plan includes:

- Dent Repair with Hail Benefit:
 - Unlimited Paintless Dent Repairs (PDR) of dents and creases up to the size of a credit card (3.25"x2")
 - Covers hail or acorn damage up to \$500* or the amount of your comprehensive insurance deductible, whichever is less, when the damage is repairable by the Dent Wizard PDR process
 - Factory finish remains intact, limited lifetime warranty on repairs
- Rental Vehicle Benefit:
 - One day rental not to exceed \$50 a day

OPTIONAL COSMETIC WHEEL REPAIR*

As a special offer to our customers, optional Cosmetic Wheel Repair is available as an add-on with either the Ultimate or Plus plan.

The Cosmetic Wheel Repair product includes the following services:

- Cosmetic Wheel Repair:
 - Unlimited cosmetic repairs of alloy wheels caused by scrapes and minor curb rash
 - Covers painted, polished, chrome, machine finished, PVD (Physical Vapor Deposition), multi-piece wheels or hubcaps

ADDITIONAL INFORMATION

The Appearance Protection Plans described in this brochure are not an insurance policy. It is a service contract offered by GAI Warranty Company, a wholly owned non-insurance subsidiary of Great American Insurance Company. The purchase of the plan is optional, cancelable, and is not required to lease or obtain financing.

For more information or questions, ask your Dealer representative about improving your vehicle's appearance with Appearance Protection.

*Consult the written contract form for a full description of all applicable terms, conditions, limitations, and exclusions. Certain features may not be available in all states.

